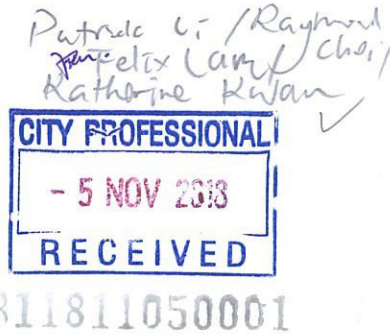


Our Ref: CUL/S1.19/2018/0604

1 November 2018

City Professional Management Limited
10/F, No.9, Po Lun Street,
Lai Chi Kok,
Kowloon, Hong Kong
Attn: Mr. Lee Yuen Hang, Cyrus



Dear Mr. Lee,

Compliments from The Cullinan Guest Service Centre

We are referring to Typhoon Mangkhut passed over Hong Kong on 16-17 September 2018, and would like to praise the Term Labour team who exerted every effort to assist GSC with the aftermath proactively. You may refer to the enclosed list for staff who had participated in the above incident.

I would like to take this opportunity to thank you for their efforts and devotion made which have not only delighted our guests with straight-from-the-heart services but have also fulfilled our mission of creating an enjoyable and comfortable living environment for the residents of The Cullinan.

Please pass out appreciations to the mentioned staff! I am sure your company would continue your best endeavour in up-keeping our service standard with professionalism in order to strive for more achievements in the coming future.

Best regards,

Maverick Tang
Property Manager
The Cullinan

Encl : List of Staff

cc : contractor file